



California Medical Systems

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REAL WORLD TESTING PLAN 2024

GENERAL INFORMATION

Plan Report ID Number: Calmed_RWT_2024_3

Developer Name: California Medical Systems

Product Name(s): Practice Expert

Version Number(s): 2018

Certified Health IT Product List (CHPL) ID(s): 15.04.04.1190.Prac.18.00.1.181222

Developer Real World Testing Page URL: cal-med.com/onc.html

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

California Medical System's Practice Expert v. 2018 is marketed for small to medium sized practices. The Real World Testing will focus on scenarios that occur in small to medium sized practices, encompassing single and multiple provider offices. All modules and criteria that share the purpose of E-Prescribing will be tested. Those criteria include: § 170.315(b)(3) Electronic Prescribing.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Standard (and version): N/A

Update certification criteria and associated product: N/A

Health IT Module CHPL ID: N/A

Method used for standard update: N/A

Date of ONC ACB notification: N/A

Date of customer notification (SVAP only): N/A

Conformance measure: N/A

USCDI updated certification criteria (and USCDI version): N/A

Summaries

Description Summary

Criteria	Title	Description	
§170.315(b)(3)	Electronic Prescribing	(ii)(A)	Send and Receive prescriptions electronically using current NCPDP Standards
		(ii)(C)	Send the diagnosis code(s) along with the electronic prescription as an element.

Justification Summary

California Medical Systems has a robust e-prescribing module that is arguably one of the most used features in the system. Different providers have different permissions depending upon the locations they are registered for with Surescripts. Some providers only send through Practice Expert, while some send and receive refills, change, and cancel type transactions. We keep thorough logs of all transactions, incoming and outgoing, including failed transactions. We also separate these logs by client. This separation will make reviewing the logs a simple and complete way of confirming the metric as we can filter the logs by date range and client to make sure that we are conforming.

Expected Outcomes Summary

The Real World Testing will show that Practice Expert conforms to the following certification criteria: § 170.315(b)(6) Electronic Prescribing.

REAL WORLD TESTING PLAN THREE

CRITERIA	METRIC	METHOD	JUSTIFICATION	EXPECTED OUTCOME
170.315(b)(3) Electronic Prescribing	<ul style="list-style-type: none"> > Demonstration of the creation of an electronic prescription and successful transmission of an electronic prescription through the production e-rx portal (real world). > Demonstration of the diagnosis codes being sent in the electronic prescription data. > Demonstration of the receipt of an electronic prescription refill request. 	The Real World Test will record the number of e-Rxs that are sent, along with the frequency of any erroring out.	Illustration of the capability to create and transmit electronic prescriptions, along with diagnosis codes, successfully and to show that refill requests are received by the correct provider.	<ul style="list-style-type: none"> > Documentation displaying acceptance by Surescripts that an electronic prescription was successfully routed to a pharmacy. > Documentation displaying that diagnosis codes are in the real world prescriptions. > Refill Request shows accurately on the Doctor's Dashboard.

Care Settings

California Medical Systems markets to small and medium sized clinics, solely for ambulatory care.

Relied Upon Software

California Medical System's Practice Expert v. 2018 requires Surescripts E-prescribing and First DataBank as additional software for 170.315(b)(3) Electronic Prescribing. Both of these are facilitated by California Medical Systems.

Key Milestones

Client Recruitment	12/1/2023 – 2/29/2024
Scheduling/Coordination with clients on time frame to conduct Real World Testing	1/1/2024 – 3/31/2024
Conduct Real World Testing	5/1/2024 – 8/1/2024
Parse Results	8/1/2024 – 8/31/2024
Conduct 2 nd attempt for Real World Testing in the case of anomalies or issues.	9/1/2024 – 11/1/2024
Prepare Final Results	11/1/2024 – 1/30/2025

Attestation

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

Authorized Representative Name: Tom Magami

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A handwritten signature in black ink that reads "Tom Magami". The signature is written in a cursive style with a large, prominent initial "T".

Authorized Representative Signature _____

Date: 10/10/2023